

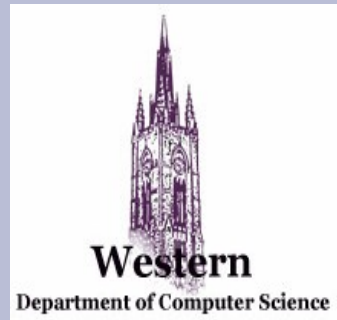
It's a Good Idea, But...

David Wiseman

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A critical look at “policy” and why it can never be implemented as cleanly or easily as initial designs imply. We describe the set of objects which policies do not control. From a practical point of view, what is it about the deployment of policy management that creates curmudgeons?

IEEE Policy 2006



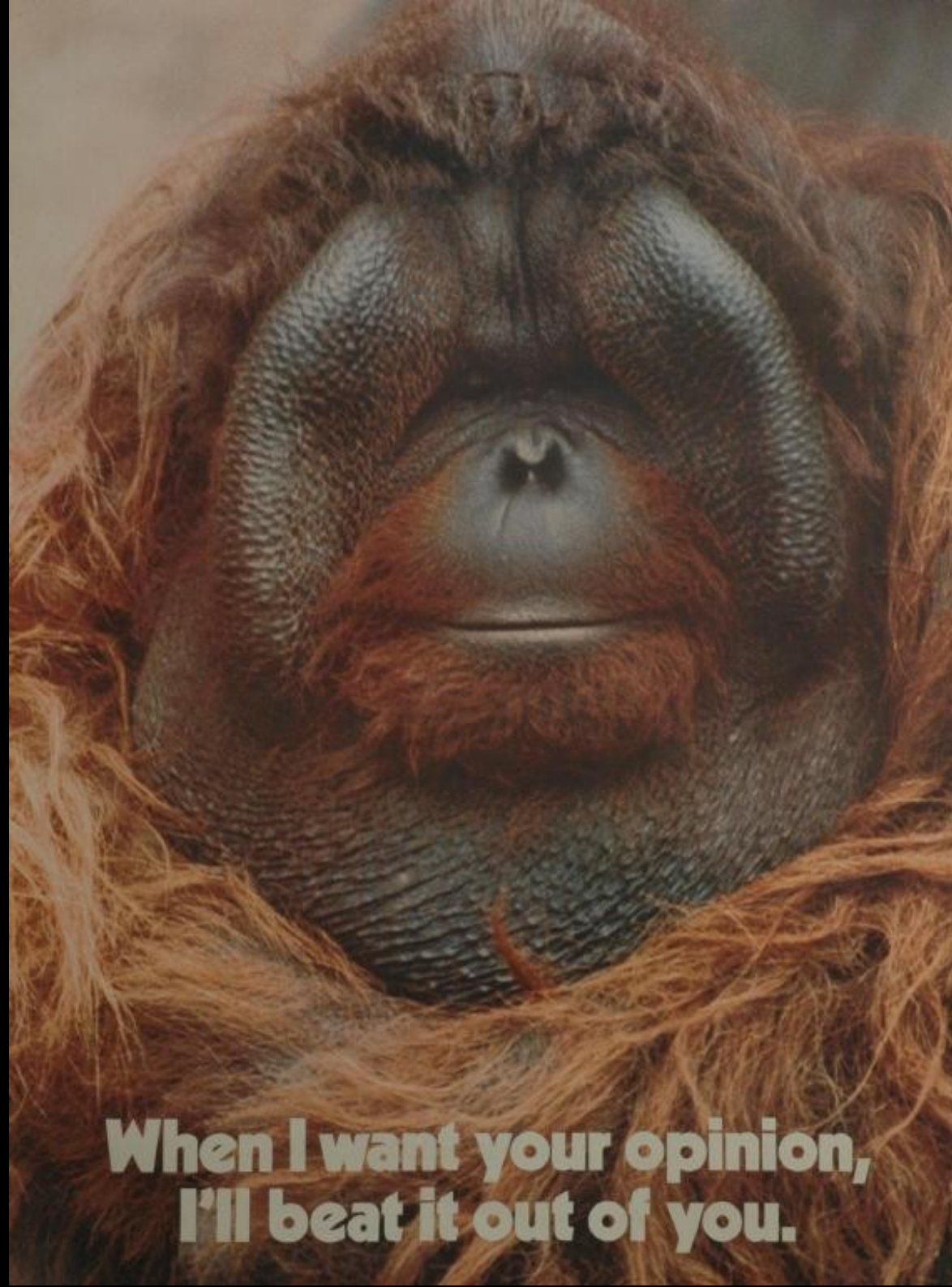
It's a Good Idea, But...

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The University of Western Ontario



**When I want your opinion,
I'll beat it out of you.**

It's a Good Idea, But...

A PESSIMIST
WORRIES IT'LL GO BAD.

A REALIST KNOWS IT WILL.

It's a Good Idea, But...

What I Am **NOT**
Here To Do

express

convince

explain

It's a Good Idea, But...

What I Am
Here To Do

EXPRESS

CONVINCE

COMPLAIN

It's a Good Idea, But...

- **The Truth About Policy**
 - it assists
 - it defines
 - it excludes

It's a Good Idea, But...

- **Ancient Perils**
 - last generation hardware...
 - legacy protocols
 - last-mile speeds
 - financial limitations

It's a Good Idea, But...

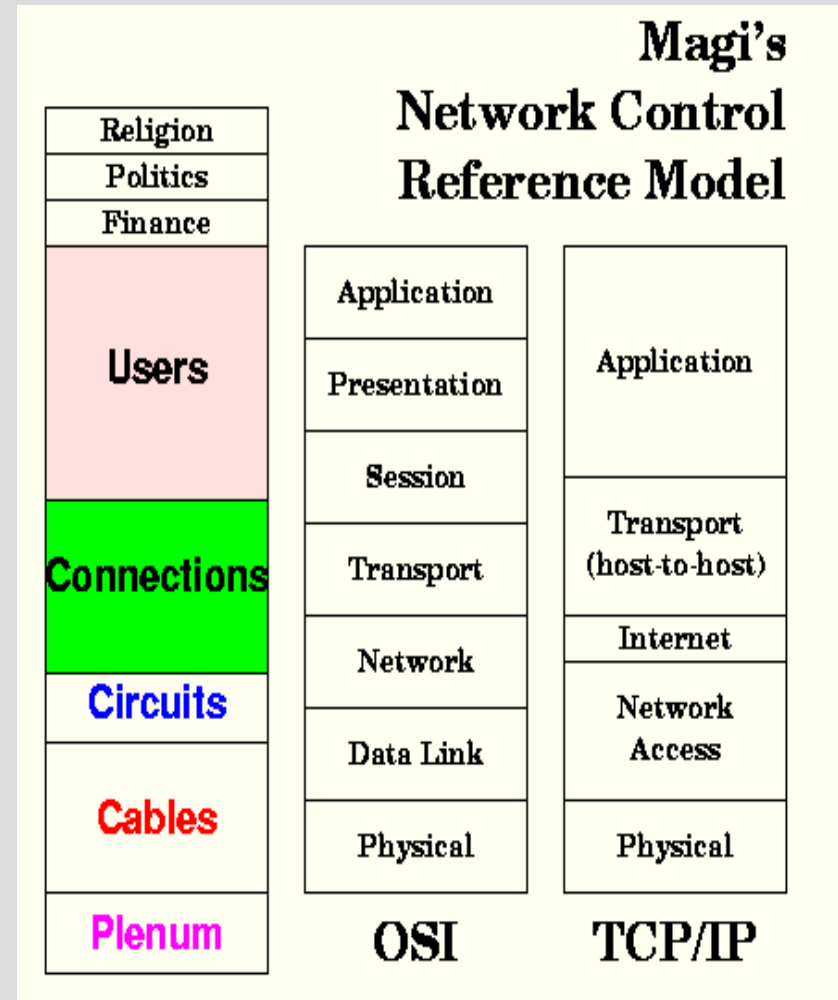
- **Borderline Perils**
 - blame?
 - enterprise?
 - national?
 - protocol?

It's a Good Idea, But...

- **Plenum Perils**
 - plenum?
 - below the cable plant

It's a Good Idea, But...

- **Plenum Perils**
 - plenum?
 - below the cable plant
 - ownership
 - interference
 - the SEP field



It's a Good Idea, But...

- **Human Perils**
 - training
 - authority
 - involvement
 - change

It's a Good Idea, But...

- **Failing Perils**

- defaults
- interaction
- extension
- exclusion

It's a Good Idea, But...

- **Convenient Perils**
 - hiding complexity
 - throwing meat

It's a Good Idea, But...

*Convenience is just
another word for
not having to think.*

It's a Good Idea, But...

Changing from

“Our computer doesn't do it that way”

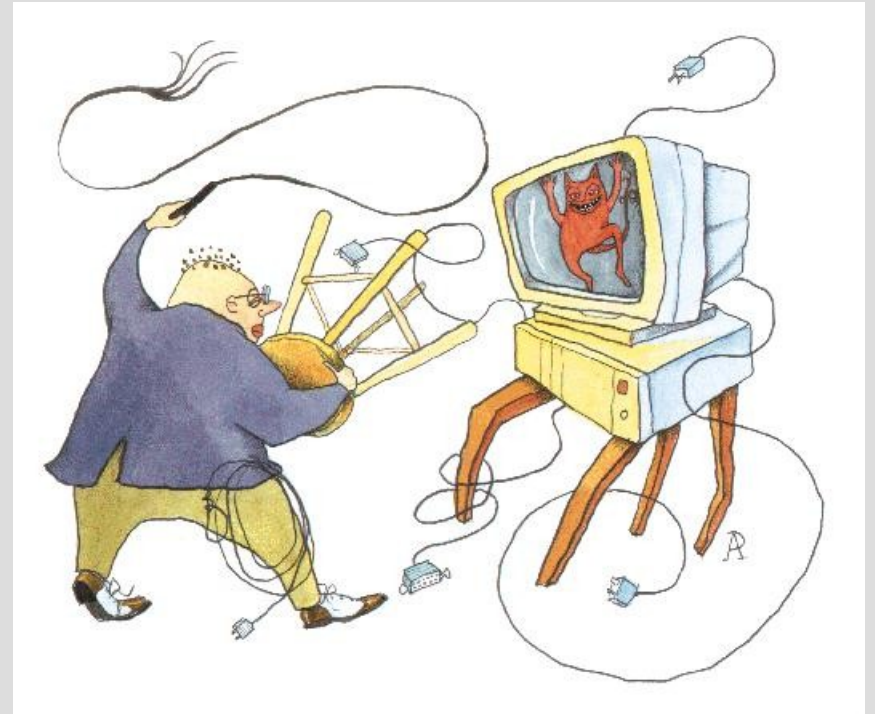
to

“It's against company policy”

cannot be considered an improvement!

It's a Good Idea, But...

***Do you realize
what you're
trying to
train?***



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It's a Good Idea, But...

WHAT ARE YOU DOING ABOUT IT?

It's a Good Idea, But...

- STOP

EXCLUDING

-START

INCLUDING

- STOP

DENIGRATING

-START

INTEGRATING

It's a Good Idea, But...



-Magi

